

St. James Lane, Coventry, CV3 3DB

headteacher: Mrs J. Mclean phone: (02476) 302 004

email: <u>admin@WillenhallPrimary.org</u>
web: <u>www.WillenhallPrimary.org</u>

18th April 2023



Federation

Dear Parent or Carer,

## Welcome to My Child at School

We are introducing My Child at School as a new app-based way to communicate with the school. It works with our systems and will allow you to update dinner money, receive letters, attendance information and much more for your child. *This has replaced SIMS Parent App and Pay360, please uninstall this app and any links or shortcuts that you have set up for Pay360.* 

Parents will receive an **email** today which contains an **invitation code** and instructions on how to create an account. *These will be sent to the main parent (priority 1) with parental responsibility, please check your email "junk" or "spam"*. If you have more than one child at the school you will only need one account, you will be able to access details for all your children in one place.

Once your account has been set up you can **download the app** on your smartphone or tablet by searching "My Child At School" in the app store.

If you pay for your child's school meals, please check their account balance and make a payment to top this up if necessary. There is currently no option to pre-order school lunches but we hope to reintroduce this very soon.

The options visible to you within the My Child at School will initially be limited to school meals and your child details. We will be making more products and features (e.g. attendance information, uniform shop) available over the next few weeks.

If you would like further information on the MCAS App please use the following link to find some helpful guides. For Parents Archives - Bromcom

If you have any queries please email admin@willenhallprimary.org.

Yours faithfully

3 Mum

Mrs J Mclean Head Teacher



